



Regional Bank Extends Antimicrobial Touchpoint Protection to All its Office Areas and Surfaces

The Federal Home Loan Bank of Des Moines (FHLB Des Moines) is a member-owned cooperative that provides funding solutions and liquidity to nearly 1,350 members to support mortgage lending, economic development, and affordable housing in the communities they serve. Its headquarters houses 400 employees and contractors and occupies 96,000 square feet on two floors of a 225,000 square foot building. In addition to maintaining its own spaces, FHLB Des Moines provides the janitorial services for all the common areas in the building.

CHALLENGE

In 2018, FHLB Des Moines moved its headquarters from a leased facility to one they purchased.

In addition to the benefits of owning their building, it was an opportunity to provide a healthier workplace for their employees by choosing their janitorial service provider, which as a tenant in their previous leased space, they were unable to do.

SOLUTION

FHLB Des Moines interviewed several cleaning providers and Heritage Building Maintenance stood out because of their excellent reputation. Heritage also brought an antimicrobial touchpoint program, later to become MicrobX™ that has the ability to prove the program's effectiveness through testing.

RESULTS

Initially, FHLB Des Moines directed Heritage to use its antimicrobial touchpoint program to treat all common areas of the building – touch points such as handrails, door handles, the fitness center, and restrooms. FHLB Des Moines Vice President of Business Resiliency and Facilities John Schwechel notes their bioburden test results every three months indicates the highest levels of cleanliness in all categories across the board.

MicrobX has been added to treat all office areas and surfaces – desktops, keyboards, phones, conference rooms and other gathering points to help protect their customers and employees. They are also offering it to their tenants. *“The antimicrobial touchpoint program provides peace of mind for our tenants and employees, and they are thrilled,”* says Schwechel. *“I feel the same way. I know that these surfaces are safe, I feel very comfortable and confident coming to work.”*



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